

Privacy Policy

Last updated: 21/06/2026

At Lakes Cosmetics Limited ("we", "us", "our"), we are committed to protecting your privacy and handling your personal information responsibly.

This Privacy Policy explains how we collect, use, and protect your personal information when you visit our website or make a purchase from us.

Who We Are

Lakes Cosmetics Limited

Rydal Holme Rydal, Ambleside, LA22 9LR

Email: [Email Address]

We are the data controller responsible for your personal information.

Information We Collect

We may collect the following information:

- * Name
- * Billing and delivery address
- * Email address
- * Telephone number
- * Order and purchase history
- * Payment information (processed securely by our payment providers)
- * Website usage information, including cookies and analytics data

How We Use Your Information

We use your information to:

- * Process and fulfil your orders
- * Provide customer support
- * Communicate about your orders
- * Manage returns and refunds
- * Improve our website and services
- * Meet legal and regulatory obligations
- * Prevent fraud and maintain website security

Where you have given consent, we may also send marketing communications. You can unsubscribe at any time.

Legal Basis for Processing

We process your personal information under one or more of the following lawful bases:

- * Performance of a contract (to fulfil your order)
- * Compliance with legal obligations
- * Legitimate business interests
- * Your consent (for marketing communications where required)

Sharing Your Information

We only share your information where necessary, including with:

- * Payment service providers
- * Delivery and courier companies
- * Website hosting providers
- * Professional advisers where required
- * Government or regulatory authorities where legally required

We do not sell your personal information.

Data Retention

We retain personal information only for as long as necessary to fulfil the purposes outlined in this policy, including legal, accounting, and tax requirements.

Your Rights

Under UK data protection law, you have the right to:

- * Access your personal information
- * Request correction of inaccurate information
- * Request deletion of your information in certain circumstances
- * Restrict or object to processing in certain circumstances
- * Request transfer of your data where applicable
- * Withdraw consent where processing is based on consent

To exercise any of these rights, please contact us using the details below.

Cookies

Our website uses cookies and similar technologies to improve your browsing experience and understand how visitors use our website.

You can control cookies through your browser settings. For more information, please see our [Cookie Policy](#).

Security

We take appropriate technical and organisational measures to protect your personal information against unauthorised access, loss, misuse, or disclosure.

However, no method of internet transmission is completely secure, and we cannot guarantee absolute security.

Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated revision date.

Contact Us

If you have any questions about this Privacy Policy or how we handle your personal information, please contact:

Lakes Cosmetics Limited

Rydal Holme Rydal, Ambleside, LA22 9LR [Email Address]

You also have the right to lodge a complaint with the UK Information Commissioner's Office (ICO) if you believe your data has been handled improperly.